

Branding Iron Butcher Shop & Smokehouse | PROCESSING POLICY & NOTIFICATIONS

By reserving a processing appointment, you acknowledge and agree to Branding Iron Butcher Shop & Smokehouse (hereafter referred to as "BIBS") policy and notifications below:

CLEANLINESS

BIBS reserves the right to refuse service or charge additional fees for cleaning any animal with feces built up on the hide, hair, dirt, flies, festering wounds, unshaved lambs, etc. Wild game that is not properly eviscerated, or that has excessive hair on the carcass is also part of this definition. BIBS personnel retain the sole right to determine if an animal fits the categories above and is non-negotiable.

BY-PRODUCTS

BIBS is granted total and complete ownership of BY-PRODUCTS from any animal brought to their facility for processing.

Defined as any part of the animal that is not requested, claimed, or taken by the customer at the time of drop-off. Examples include, but are not limited to, head, horns, antlers, hide, entrails, hooves, skin, fat, offal, and blood.

PRODUCT PICK-UP

All products must be retrieved within (3) business days upon notification of readiness from any BIBS personnel. This notification is in effect from the first attempt to contact the customer. It is each customer's responsibility to provide a complete phone number, email address and method for receiving notification (including, but not limited to, a Voice Mail Box that is set up to receive messages and is not Full). If products are not picked up within the three-day notification, a storage fee of \$70.00 will be assessed on the fourth business day. All additional days, after the seventh consecutive day following the notification, will incur a \$10 storage and handling fee.

CONSUMING RAW OR UNDERCOOKED MEAT

BIBS advises all customers to be aware that consumption of raw or undercooked meat, fish or shellfish can be harmful to your health. Contact your local health sanitarian for guidance.

BIBS RIGHT TO REFUSE

BIBS reserves the right to refuse to provide slaughter and processing services. Reasons for refusal include, but are not limited to, sick or injured animals, animals that have received medication and are not "clean", slaughtered animals (and/or dead on arrival), species, facility failures, suspected inhumane treatment of animals, late arrivals on slaughter days, and others.